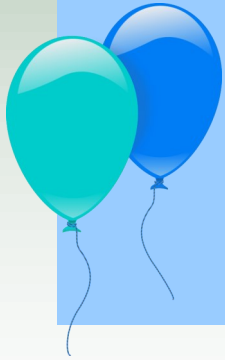




**YOUR GP  
SPRING 2017**



**Contact us on: 01695 736177**  
between 8am –6.30pm



**WE ARE PLEASED TO  
ANNOUNCE THAT  
DR HOOSON HAS HAD A  
BABY BOY  
CONGRATULATIONS!**



**NEWS: YOU CAN NOW BOOK  
APPOINTMENTS AT  
WEEKENDS and EARLY  
EVENINGS**

WE ARE PART OF A LOCAL PILOT TO PROVIDE PRE-BOOKED  
APPOINTMENTS WITH GPs AND PRACTICE NURSES  
ON THURSDAY and FRIDAY EVENINGS BETWEEN  
6.30PM AND 8PM

AT WEST LANCS HEALTH CENTRE, ORMSKIRK HOSPITAL  
ALSO

GPs, PRACTICE NURSE & PHLEBOTOMIST APPOINTMENTS ARE  
AVAILABLE AT SANDY LANE HEALTH CENTRE SKELMERSDALE.  
10AM TO 4PM ON SATURDAY  
AND 10AM TO 2PM SUNDAY.

**APPOINTMENTS ARE PRE-BOOKABLE VIA THE SURGERY**

**PLEASE ASK AT RECEPTION IF YOU WOULD LIKE TO BOOK**



## HEALTH ADVICE

### NEWS

### LEARNING DISABILITIES & DEMENTIA

#### TECHNOLOGY COULD HELP

APPS ARE NOW AVAILABLE FOR PEOPLE WITH LEARNING DISABILITIES AND DEMENTIA. GO TO THE NHS CHOICES WEBSITE AND SELECT LIVE WELL WHERE YOU CAN VIEW WHAT IS AVAILABLE (some are free and others via subscription) at [www.nhs.uk/livewell](http://www.nhs.uk/livewell)

### PARKGATE SURGERY—OUR SERVICES

WE OFFER MANY SERVICES AT THE PRACTICE—PLEASE ASK FOR A PRACTICE LEAFLET WHICH LISTS OUR FULL RANGE OF SERVICES OR GO TO OUR WEBSITE [www.parkgatesurgery.co.uk](http://www.parkgatesurgery.co.uk)

IF YOU ARE UNSURE WHO TO BOOK YOUR APPOINTMENT WITH PLEASE ASK ONE OF OUR RECEPTIONISTS WHO WILL BE ABLE TO ADVISE YOU.

**APPOINTMENTS**—PLEASE CANCEL YOUR APPOINTMENT IF YOU ARE UNABLE TO ATTEND AS WASTED APPOINTMENTS CREATE LONGER DELAYS FOR OTHER PATIENTS. - SIGN UP FOR TEXT REMINDERS AND ONLINE APPOINTMENT BOOKING—ASK AT RECEPTION TODAY!

# **PHARMACY MINOR AILMENT SCHEME**

**YOUR LOCAL PHARMACY CAN PROVIDE NHS  
TREATMENT UNDER THE PHARMACY FIRST SCHEME  
NO APPOINTMENT REQUIRED**

## **NO NEED TO SEE YOUR GP FOR THE FOLLOWING:**

Athletes Foot	Bacterial Conjunctivitis	Cold Sores
Constipation	Coughs, Colds, Fever	Cystitis
Dermatitis	Diarrhoea	Earache/Minor Infection
Hayfever (allergic rhinitis)	Head Lice	Headache
Indigestion/Reflux	Insect Bites & Stings	Mouth Ulcers
Nappy Rash	Scabies	Sore Throat
Teething	Thread Worm	Thrush (not oral)
Verrucas/Warts		

**Ask your local pharmacist if you are suitable to be treated  
under the Pharmacy First Scheme**

**If you do not pay for prescriptions you will not pay for any  
medicines supplied through the scheme**

**CONTROLLED DRUGS - IF YOU ORDER A CONTROLLED DRUG AND HAVE IT  
COLLECTED BY A CHEMIST WE STRONGLY ADVISE THAT YOU RING THE CHEMIST  
AND INFORM THEM AND ASK THEM TO COLLECT IT AS THEY DON'T COLLECT FROM  
US ON A DAILY BASIS.**

## **HOLIDAYS -GOING AWAY?**

**DON'T FORGET TO ORDER YOUR MEDICATION IN TIME AND PACK IT!**



## FRIENDS AND FAMILY TEST

- ◆ PATIENT SATISFACTION FEEDBACK RESPONSE EXTREMELY LIKELY OR LIKELY TO RECOMMEND TO FAMILY AND FRIENDS

MARCH 100%    APRIL 100%



## Text message appointment reminders

Would you like to receive a text to remind you of your appointment?

Please ask at reception for a form to sign so that we can Activate this service for you.



## REPEAT PRESCRIPTIONS NEWS — IMPORTANT

Ordering of repeat prescriptions has been available via online patient access for over 12 months. This method of ordering prescriptions is safer and quicker than any other electronic prescription ordering method as your repeat medication is already on the system for you to select.

All online repeat prescription ordering has now transferred to online patient access with effect of **1st October 2016**.

You will need to ensure you have registered for online patient access at <https://patient.emisaccess.co.uk>

If you experience any difficulties with your registration, or want advice how to register please contact the surgery and we will help you to register.

*We always welcome your feedback and if you have any compliments or concerns please let us know. Please ask to speak to the Practice Manager if you wish to discuss anything in person.*