



Parkgate Surgery
01695 736177

YOUR GP
AUTUMN 2018

We are pleased to announce Dr Steven Roper will be joining our team as a Partner at Parkgate. He starts with us on Tuesday 4th December.

West Lancs Prescription Ordering Department (POD)

As from 1st October 2018 West Lancs CCG are taking over the administration and management of the ordering of prescriptions. The phone contact details are the same, just call 01695 736177 and pick the option for prescriptions.

This is a West Lancashire wide initiative with patients from all Practices across West Lancashire being directed to this service.

Our thanks go to Carole and Lisa who have manned the prescription department for many years. They will now take on new roles at Parkgate.

HEALTH ADVICE



FLU SEASON

If you are 65 and over or you are under 65 and have a chronic health condition, are pregnant or you are a carer you may be eligible for an annual flu vaccination.

Please note this year's vaccination programme differs from last year, there are two separate vaccines for the over 65's and under 65's.

We are running separate clinics for both age groups.

We will be holding children flu (nasal spray) clinics for children aged 2 & 3 years old

(Children 4 or older from 31 August 2018 will be offered vaccination in school)

Please contact us to arrange your appointment

Shingles Vaccination

Who is eligible?

Aged 70 years?

Plus anyone in their 70s who was born after 1 September 1942 and has not yet had the vaccine,

Aged 78 years?

Plus anyone aged 79 years who has missed out on the vaccine.

Protect yourself from shingles

You can now book GP and Nurse appointments for weekends and early evenings

At Parkgate we are part of an extended access scheme across West Lancashire to provide pre-booked early evening and weekend appointments with a GP , ANP (Advanced Nurse Practitioner) or a Practice Nurse .

These appointments are available to pre-book and are available over 5 locations across West Lancashire. Please contact us for details.

Available evenings 6:30pm -8pm
10am- 4pm on Saturdays and 10am -2pm on Sundays.

Appointments are pre-bookable via the surgery. Please contact Reception if you would like to book one of these appointments.



FRIENDS AND FAMILY TEST

PATIENT SATISFACTION FEEDBACK RESPONSE EXTREMELY LIKELY OR LIKELY TO RECOMMEND TO
FAMILY AND FRIENDS

JUN 100% JUL 85% AUG 100%

Would you like your say in the services Parkgate offers?
Join our Virtual Patient Participation Group



Text message appointment reminders

Would you like to receive a text to remind you of your
appointment?

Please ask at reception for a form to sign so that we can
activate this service for you.

We always welcome your feedback and if you have any compliments or concerns please let us know. Please ask to speak to the Practice Manager if you wish to discuss anything in person.