



YOUR GP WINTER 2017

Parkgate Surgery
01695 736177



Our Practice Nurse Trish Papaharalabous recently celebrated 25 years working at Parkgate. Thank you Trish.

OUT OF HOURS ACCESS

If you require urgent medical advice when the surgery is closed please ring 111 who will direct you to the most appropriate service available.

You can also access treatment via

- Minor Injuries Unit at Ormskirk Hospital
- GP Led Walk in Centre at Ormskirk Hospital
- A&E For Emergencies

DID YOU KNOW YOU CAN NOW BOOK GP AND NURSE APPOINTMENTS for WEEKENDS and EARLY EVENINGS

At Parkgate we are part of a pilot scheme across West Lancashire to provide pre-booked early evening and weekend appointments with a GP , ANP (Advanced Nurse Practitioner) or a Practice Nurse .

These appointments are available to pre-book and are available over 5 locations across West Lancashire on a number of different evenings. Please contact us for details.

Available various EVENINGS 6:30pm -8pm

10am- 4pm on SATURDAYS and 10am -2pm on SUNDAYS.

APPOINTMENTS ARE PRE-BOOKABLE VIA THE SURGERY



HEALTH ADVICE

FLU SEASON



We are coming to the end of our seasonal flu vaccination programme

IF YOU ARE 65 AND OVER OR HAVE ONE OF THE FOLLOWING CONDITIONS: ASTHMA, DIABETES, COPD, CORONARY HEART DISEASE, CHRONIC HEART & LUNG PROBLEMS, STROKE/TIA, IMMUNOSUPPRESSED, OBESITY, ARE A CARER OR ARE PREGNANT YOU ARE ELIGIBLE FOR AN ANNUAL FLU VACCINATION

WE WILL ALSO BE HOLDING CHILDREN FLU (NASAL SPRAY) CLINICS FOR CHILDREN AGED 2 & 3 YEARS OLD

(Children 4 or older from 31 August 2017 will be offered vaccination in school)

PLEASE CONTACT US TO ARRANGE YOUR APPOINTMENT.

LOOKING FOR THE BEST HEALTHCARE APPS?

WESTLANCS.ORCHA.CO.UK

NHS
West Lancashire
Clinical Commissioning Group

NEW: HEALTH APPS

West Lancs CCG is launching a free website
westlancs.orchacg.nhs.uk

providing thorough, independent reviews of the apps
Health apps can be a great way to manage your health and your happiness. Visit the website to start searching to find the right app for you.

PRESCRIPTIONS

CONTROLLED DRUGS -

IF YOU ORDER A CONTROLLED DRUG AND HAVE IT COLLECTED BY A CHEMIST WE STRONGLY ADVISE THAT YOU RING THE CHEMIST AND INFORM THEM AND ASK THEM TO COLLECT IT AS THEY DON'T COLLECT FROM US ON A DAILY BASIS.

CHRISTMAS 2017

WE ARE CLOSED

MONDAY 25TH DECEMBER, TUESDAY 26TH DECEMBER

& MONDAY 1ST JANUARY 2018

**Last Day for ordering Repeat Prescriptions before Christmas is
Wednesday 20th December**



FRIENDS AND FAMILY TEST

- ♦ PATIENT SATISFACTION FEEDBACK RESPONSE EXTREMELY LIKELY OR LIKELY TO RECOMMEND TO FAMILY AND FRIENDS

SEPT 100% OCT 91% NOV 93%



Text message appointment reminders



Would you like to receive a text to remind you of your appointment?

Please ask at reception for a form to sign so that we can
Activate this service for you.

REPEAT PRESCRIPTIONS NEWS — IMPORTANT

Ordering of repeat prescriptions has been available via online patient access since October 2016. This method of ordering prescriptions is safer and quicker than any other electronic prescription ordering method as your repeat medication is already on the system for you to select.

You will need to ensure you have registered for online patient access at <https://patient.emisaccess.co.uk>

If you experience any difficulties with your registration, or want advice how to register please contact the surgery and we will help you to register.

We always welcome your feedback and if you have any compliments or concerns please let us know. Please ask to speak to the Practice Manager if you wish to discuss anything in person.